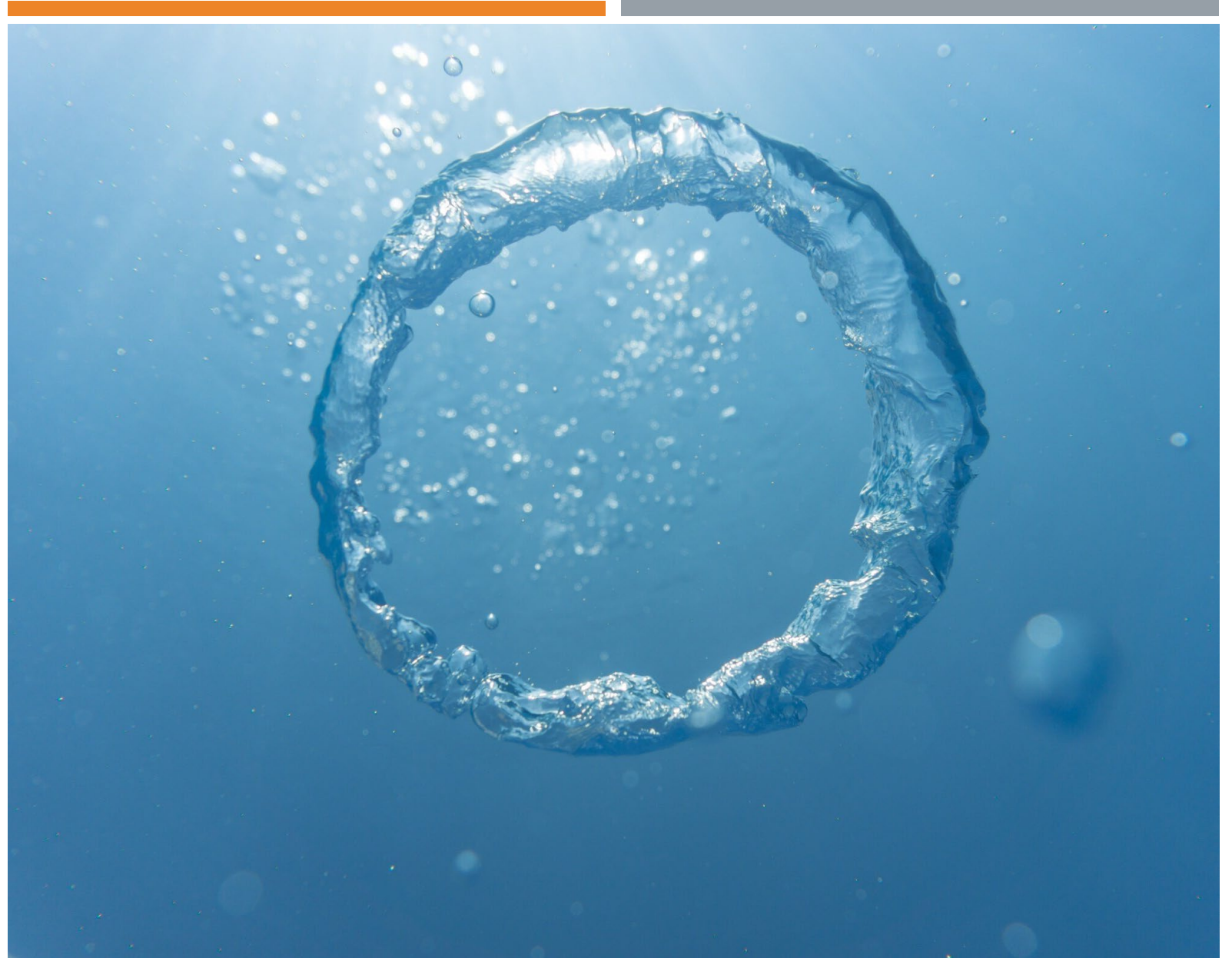


Water
DROP

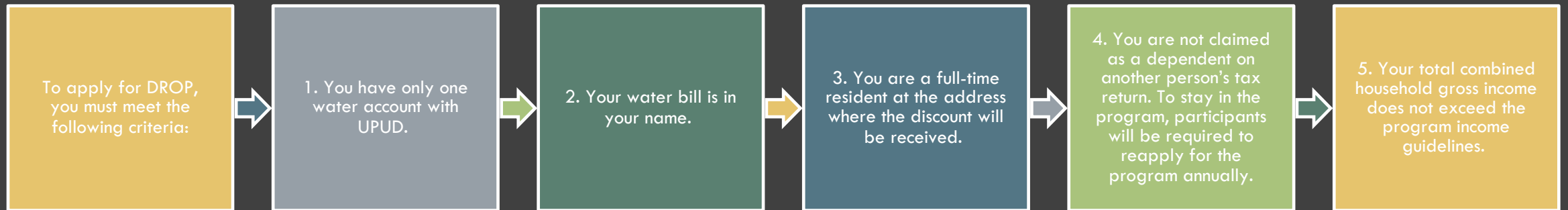
Domestic Residential Opportunity Program
Assistance

UPUD is committed to providing essential water services to all residents within our jurisdiction. We recognize that some customers may face financial difficulties, making it challenging to afford their water bills.

In line with our commitment to social responsibility, we have established the Domestic Residential Opportunity Program (DROP) to assist eligible customers facing economic hardship.



UPUD WILL PROVIDE A \$10 DISCOUNT ON WATER BILLS FOR ELIGIBLE CUSTOMERS WITH LOW INCOMES, UPON APPROVAL OF APPLICATION



Income Verification (Required)

Program Income Guidelines:



When initially applying for the program, the applicant's account must be in good standing with UPUD, meaning the account is not currently locked off.



Applicants must show proof of current enrollment in the PG&E CARE Program, CalWORKs, CalFresh, General Assistance, Medi-Cal, Supplemental Security Income/State Supplementary Payment Program, or California Special Supplemental Nutrition Program for Women, Infants, and Children.



Participants will retain their position in the program if they reapply within the specified time frame and continue to meet eligibility criteria.



UNION PUBLIC UTILITY DISTRICT
339 MAIN STREET
MURPHYS, CA 95247-9626
PHONE (209) 728-3651

Union Public Utility District Water DROPS Assistance Application

The UPUD Domestic Residential Opportunity Program (DROPS) Assistance provides a \$10 discount on water bills for eligible customers with low incomes.

To apply, an applicant must turn in a completed, signed application, along with income verification (see Section B for income verification requirements). Additionally, if the applicant is a tenant, they must be added to the account by the owner.

Once applicants are approved by UPUD staff, they will be notified in writing and receive the following credits: \$10 per monthly billing period

Section A: Eligibility Criteria (Required)

To apply for DROPS, you must meet the following criteria:

1. You have only one water account with UPUD.
2. Your water bill is in your name.
3. You are a full-time resident at the address where the discount will be received.
4. You are not claimed as a dependent on another person's tax return. To stay in the program, participants will be required to reapply for the program annually.
5. Your total combined household gross income does not exceed the program income guidelines. Refer to the table below to see if your household qualifies:

Section B: Income Verification (Required)

Must show proof that you are currently enrolled in the PG&E CARE Program, CalWORKS, CalFresh, General Assistance, Medi-Cal, Supplemental Security Income/State Supplementary Payment Program, or California Special Supplemental Nutrition Program for Women, Infants, and Children.

Customer Information

Applicant's Name: _____ Account Number: _____ - _____

Service Address: _____

Mailing Address: _____

Telephone (Home): _____ (Cell): _____

Email Address: _____ Requested by: Owner Tenant



UNION PUBLIC UTILITY DISTRICT
339 MAIN STREET
MURPHYS, CA 95247-9626
PHONE (209) 728-3651

Declaration Signature

By signing below, I certify that:

- I meet all eligibility criteria listed under Section A.
- I have provided income verification, as required in Section B. I agree to notify UPUD immediately of any change in my household that affects eligibility for the discount. If I fail to provide the information requested or receive the discount when my household was not eligible, I will be removed from the program and may be liable for repayment of the discount from the time that the discount was received.
- I declare that the information provided in this application is true and complete to the best of my knowledge. I understand that providing false information may disqualify me from the Domestic Residential Opportunity Program.

Signature of applicant: _____ Date: _____

Mail or drop-off completed application to:
Union Public Utility District
339 MAIN ST, MURPHYS CA 95247

FOR DISTRICT USE:

Date received: _____ Approved Placed on waitlist Denied

Denial reason: _____

RECOMMENDATION

UPUD will contribute up to \$6,000 per year in relief of non-operating funds to support 50 customers per year (a \$10 credit per monthly bill). Additionally, all UPUD customers will have the option of donating a flat amount into this program, which could allow for additional customers to be added into DROP. UPUD's monthly billing statements will have a donation option (as shown).

Union Public Utility District
 339 Main Street
 Murphys, CA 95247-9626
 www.upudwater.com
 Closed for lunch from 12:00 PM - 1:00 PM
 209-728-3651
 Monday- Friday 8:30 AM- 5:00 PM

JOHN DOE
 P.O. BOX 999
 MURPHYS, CA 95247-0999

Account Statement

ACCOUNT INFORMATION

ACCOUNT: 001111-000
 SERVICE ADDRESS: 123 NO NAME RD, MURPHYS
 SERVICE PERIOD: 9/1/2023 to 9/30/2023
 BILLING DATE: 9/30/2023

DUE DATE: 10/31/2023

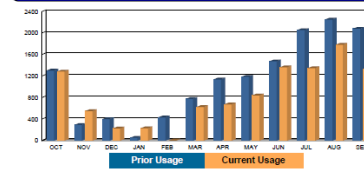
METER READING

Serial No	Previous Reading		Current Reading		Cons
	Date	Reading	Date	Reading	
27897007	8/28/2023	27446	9/26/2023	28778	1332

SPECIAL MESSAGE

THANK YOU FOR DOING YOUR PART TO CONSERVE & PROTECT OUR MOST VALUABLE RESOURCE, OUR WATER! FOR INFORMATION ABOUT YOUR WATER AND OUR WATER RATES VISIT OUR WEBSITE AT UPUDWATER.ORG
 REMINDER: OUR DUE DATE IS THE LAST DAY OF EACH MONTH. TO AVOID A \$10 LATE CHARGE, PAYMENT MUST BE RECEIVED IN OUR OFFICE ON OR BEFORE THE DUE DATE.

Water Usage



CURRENT CHARGES

Domes Base - 5/8" - 3/4"	56.63
Domestic Water Usage	12.52
UWPA Fee	18.00
TOTAL CURRENT CHARGES	87.15

BILL SUMMARY

Previous Balance	91.39
Payments Received	-91.39
Additional Billing	0.00
Current Charges	87.15
TOTAL AMOUNT DUE	87.15

Payment Coupon

ACCOUNT INFORMATION

PLEASE RETURN THIS PORTION ALONG WITH YOUR PAYMENT
 PLEASE MAKE CHECK PAYABLE TO:
 UNION PUBLIC UTILITY DISTRICT
 ACCOUNT: 001111-000
 SERVICE ADDRESS: 123 NO NAME RD, MURPHYS
 SERVICE PERIOD: 9/1/2023 to 9/30/2023
 BILLING DATE: 9/30/2023
 DUE DATE: 10/31/2023

JOHN DOE
 P.O. BOX 999
 MURPHYS, CA 95247-0999

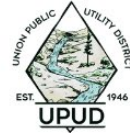
AMOUNT DUE

TOTAL AMOUNT DUE BY 10/31/2023 **87.15**

AMOUNT ENCLOSED

Check here for DROP Donation
 \$ DROP Donation Amount
 \$ TOTAL AMOUNT ENCLOSED

Union Public Utility District
 339 Main Street
 Murphys, CA 95247-9626



Water
DROP
Domestic Residential Opportunity Program
Assistance

IF APPROVED, THE
PROGRAM WILL
LAUNCH ON
JULY 1, 2024